FIRST LAST

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EDUCATION

Scottsdale Community College, Scottsdale, AZ

Associate in Applied Science in Cybersecurity   May 2024
Certificates of Completion: Cybersecurity Fundamentals, Cyber Operations

Relevant Courses**:** *Information Security Essentials, Ethical Hacking and Network Defense, Information Security Principles*

RELATED EXPERIENCE

Cyber Group   Summer 2024
Repair and Upgrade Intern
- Installed, supported and maintained Windows operating systems
- Diagnosed and fixed hardware and software issues
- Managed and protected the data assets and resources
- Incorporated security measures during design and development

Tech 4 Life, Remote   Spring 2024
Workstation Technician Intern
- Repaired drives, batteries and keyboards for PC and Mac equipment
- Utilized critical thinking to troubleshoot and provide technical assistance for customers
- Efficiently and accurately completed system setup and software installation

Computer Information Systems at Scottsdale Community College
Front Desk   2021-2023
- Managed department calendars, classroom reservations, external stakeholder presentations for audiences up to 200 students
- Designed department Standard Operating Procedures and dedicated 6 hours a week to office operations

Peer Tutor
- Consulted with up to 15 students daily on notetaking, assign and other skills related to the job search process for both internship programs and career opportunities on a personalized basis
- Delivered informational presentations for student organizations and clubs to increase office attendance

PROJECT EXPERIENCE

Girls Get IT 2017
Room Host   May 2017
- Supported and welcomed 100+ high school students to Scottsdale Community College campus
- Educated 70 students on the career paths, education and community opportunities in and adjacent to Computers and Information System industry
- Provided troubleshooting or support for technical issues in the assigned room

Products: Dell, Apple, Lenovo, Hewlett Packard, Acer, Microsoft Suite, Google Suite
Databases and Languages: Java, C#, Python, SQL

Affiliations: Chess Club Member, Service Learning participant for SCC Food Drive Collection Contest, Center for Native and Urban Wildlife Seed Collection